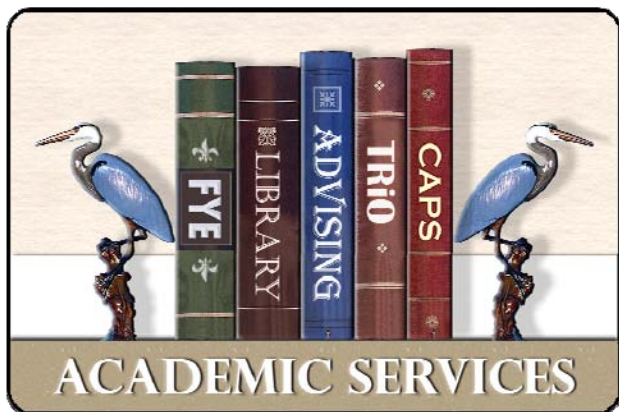


# Great Bay Community College

## Academic Services

### ONLINE!

- ⇒ Advising
- ⇒ CAPS
- ⇒ FYE
- ⇒ Library
- ⇒ TRiO



[www.greatbay.edu](http://www.greatbay.edu)

## Overview

### Can't make it to campus?

Don't worry; many of our support services are **ONLINE**. Check out the services and programs listed here. For each service area, there is a contact person; don't hesitate to call or email if you

### FYE

#### FYE:

**For Your Education** works in partnership with departments, faculty, and services within the college by providing information, study tools and materials to aid in the development of skills you need to transition, learn, and succeed here. Our website has a menu of study topics and tips to help you become more successful in course work. Check us out at [www.greatbay.edu/fye](http://www.greatbay.edu/fye)

**For more information:** contact Anita French [afrench@ccsnh.edu](mailto:afrench@ccsnh.edu) or 603-775-2322.

### TRiO

TRiO Student Support Services currently provides online support for eligible\* GBCC students through:

- ⇒ Online applications and forms
- ⇒ Online appointments with a counselor
- ⇒ Online student group meetings
- ⇒ Online workshops

\*Eligible students must come to campus to take the Study Behavioral Index prior to enrolling in the program and provide a copy of tax returns from the prior year.

**For more information:** contact Maggie Duffy-Durkin [mduffydurkin@ccsnh.edu](mailto:mduffydurkin@ccsnh.edu) or 603-775-2319.

[www.greatbay.edu/trio](http://www.greatbay.edu/trio)

## Library

The Library offers MANY services and resources to support the online learner.

### Library Card Catalogue

[www.library.ccsnh.edu](http://www.library.ccsnh.edu) This link connects you to GBCC's library resources as well as those at the six other Community College's in New Hampshire. You need a student ID in order to check out books or to place holds on materials.

### eBooks

The CCSNH system has over 7000 eBooks (electronic books). To access the collection, open up your Blackboard (Bb) account and click on the *Student Support* tab. In order to use the Net library collection. You need to create an account while on campus.

### Databases

Once again, if you log onto your Bb site and click on the *Student Support* tab, you will find a list of the many databases of journal articles to support your research. Many of these have a username and password listed for off-campus access.

### Other Libraries

With your GBCC student ID, you can check out books at UNH, Keene State, Plymouth University, Granite State College and the state library: [www.state.nh.us/nhsl](http://www.state.nh.us/nhsl)

**Got a question?** Email the librarian: [reference@ccsnh.edu](mailto:reference@ccsnh.edu) or call Rebecca Clerkin, (Director): 603-775-2214.

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Online Helpdesk:  
[www.greatbay.edu/helpdesk](http://www.greatbay.edu/helpdesk)

Virtual Bookstore:  
[www.greatbay.bkstr.com](http://www.greatbay.bkstr.com)

## Advising

The advisor-advisee relationship is an important part of the college experience and potentially one of the most significant partnerships relevant to student success. At GBCC, students are encouraged to seek out advising to establish goals, create academic schedules, resolve barriers, discuss career/transfer options, and answer questions about the college and its many program and services.

### Do you have a question?

Fill out the electronic Advisor Request Form at:  
[www.greatbay.edu/advising](http://www.greatbay.edu/advising)

An advisor will send you a response within 24 hours.

A GBCC advisor is also available by phone and email:

Beth Hamilton: 603-775-2312 or  
[bhamilton@ccsnh.edu](mailto:bhamilton@ccsnh.edu)

### About Student ID's

Every student is assigned a Student ID Number when they are accepted into the college or register for classes for the first time. If you do not know your Student ID Number, you can find it by accessing the Student Information System by using your Social Security Number as your User ID. Once you are logged in, you will see your Student ID Number displayed on your screen. Afterwards, you may use your Student ID Number to access SIS.

## How do I access the Student Information System?

To access the Student Information System go to: <http://greatbay.edu/sis>

After the SIS site loads, click on Enter Secure Area link.

Your User ID is your Student ID Number.

If it is the first time you log in, your initial PIN will either be your six digit date of birth or the last six numbers of your Student ID Number.



## How do I log into Blackboard to see my classes?

In the address bar of your internet browser, go to the address: <http://ccsnh.blackboard.com/>

Your log in information is the following:

User ID: first initial + last name + last 5 digits of Student ID Number

Default Password: last 6 digits of Student ID Number

For example: If Mary Smith is the student and her user id is @12345678 then she would log in like this:

User id: msmith45678  
Password: 345678

## CAPS

Below is a list of resources and services to support your academic success.

**Tutoring:** Set up your own account on GBCC's online tutoring platform, *AskOnline*, to receive help with writing math, accounting and more: [www.greatbay.edu/tutoring](http://www.greatbay.edu/tutoring)

**Computerized Tutorial:** Need to brush up on your academic skills? A CAPS staff member can enroll you in one of two online tutorials: PLATO or A+dvancer. Rosetta Stone is also available to ESOL students. Just call or email to request an account.

**Learning Styles:** Interested in knowing how you learn? Take some inventories listed on our website: [www.greatbay.edu/caps/](http://www.greatbay.edu/caps/) Click on the *Assessment* tab and then click on *Learning Styles*. To obtain the password for the LASSI, (Learning and Study Strategies Inventory), call or email the contacts.

**Transfer:** Transferring to a four year school in NH has never been easier. Check out [www.NHtransfer.org](http://www.NHtransfer.org)

GBCC provides support for **students with disabilities**. Please contact the center\* and/or visit this link: [www.greatbay.edu/disability\\_support](http://www.greatbay.edu/disability_support)

**Got a question?** \*Email CAPS:

[greatbaycaps@ccsnh.edu](mailto:greatbaycaps@ccsnh.edu) or call 603-775-2373 or 603-775-2376 for Sharon Cronin, (Director)