

Solutions for Off-Campus Library Access

Secure Content

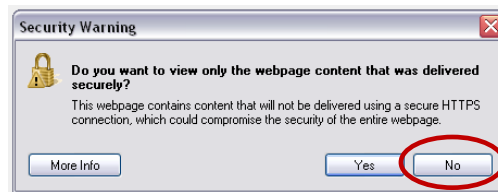
In order to use the Blackboard GBCC Library tab correctly, you must be *viewing all the content* – whether or not it is secure. Here is how to do this in different browsers:

In **Internet Explorer 9**, you will see this at the bottom of your screen:

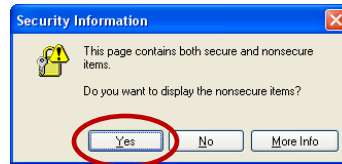


You must select **Show all content**. (You may be taken back to the GBCC Home tab. In this case, just click on the **GBCC Library** tab again.)

In **Internet Explorer 8**, you must answer the security question **No**.



In **Internet Explorer 7**, you will need to answer **Yes**.



In **Mozilla Firefox**, **Google Chrome**, and **Safari**, you should not have any problem accessing the Library tab.

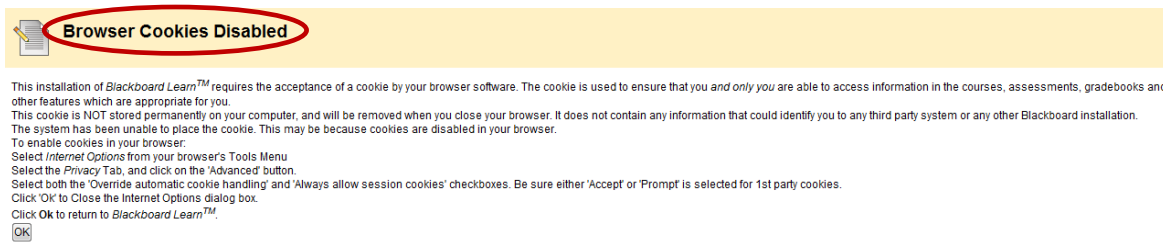
Logging In

When you are off campus, you will need to log in to resources using your EasyLogin, or **email username** and **email password**. Be sure to follow the instructions carefully!

The login page for Great Bay Community College. It features the college logo and name at the top. Below, it says "College Library Database Login" and "Please enter your email username and password as in the examples below:". It provides instructions for Students and Faculty and Staff, including email addresses and usernames. At the bottom, there are input fields for "Please enter your username:" and "Please enter your password:", and a "Login" button. A large red bracket on the right side of the page encompasses the instructions and login fields, with the text "Follow these instructions!" written in red next to it.

Cookies

The browser should remember your login information. If it does not, or if you see this screen:



Browser Cookies Disabled

This installation of *Blackboard Learn™* requires the acceptance of a cookie by your browser software. The cookie is used to ensure that you *and only you* are able to access information in the courses, assessments, gradebooks and other features which are appropriate for you. This cookie is NOT stored permanently on your computer, and will be removed when you close your browser. It does not contain any information that could identify you to any third party system or any other Blackboard installation. The system has been unable to place the cookie. This may be because cookies are disabled in your browser.

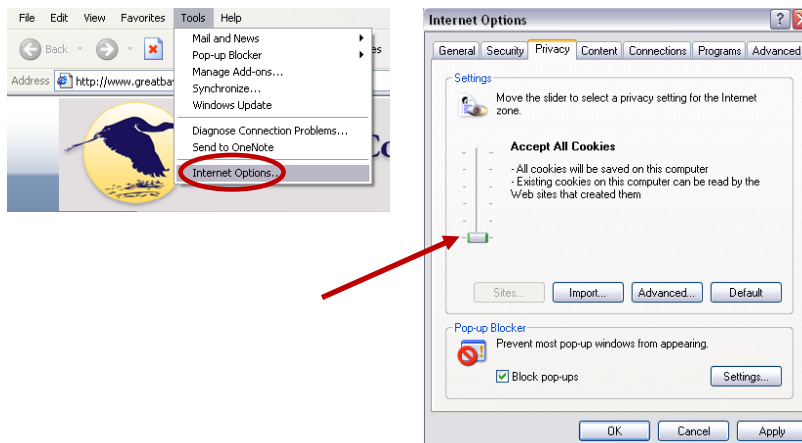
To enable cookies in your browser:

- Select *Internet Options* from your browser's Tools Menu.
- Select the *Privacy* Tab, and click on the 'Advanced' button.
- Select both the 'Override automatic cookie handling' and 'Always allow session cookies' checkboxes. Be sure either 'Accept' or 'Prompt' is selected for 1st party cookies.
- Click 'OK' to Close the Internet Options dialog box.
- Click *OK* to return to *Blackboard Learn™*.

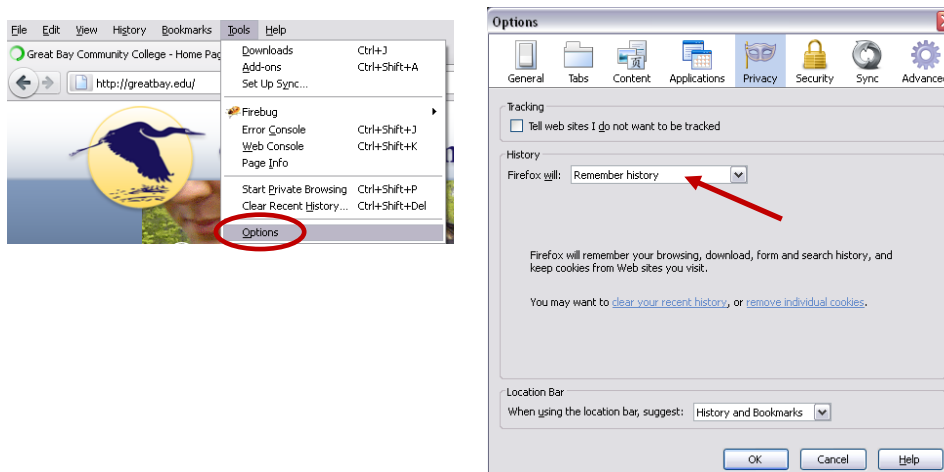
OK

You need to enable cookies. To do this:

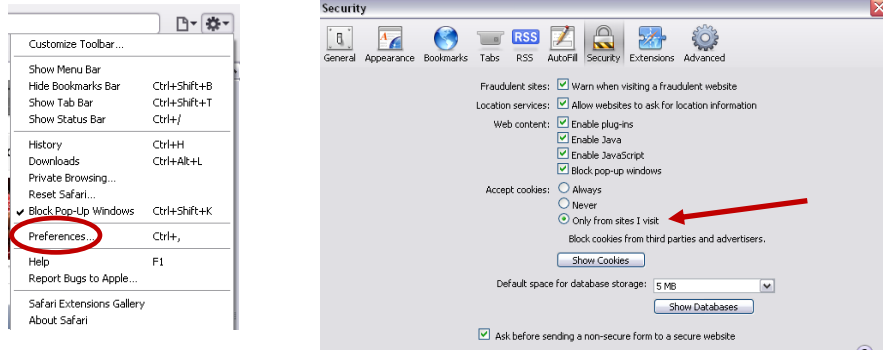
In **Internet Explorer**, go to the top of the browser and select **Tools**, then **Internet Options**. Under **Privacy**, lower the slider to **Accept All Cookies**.



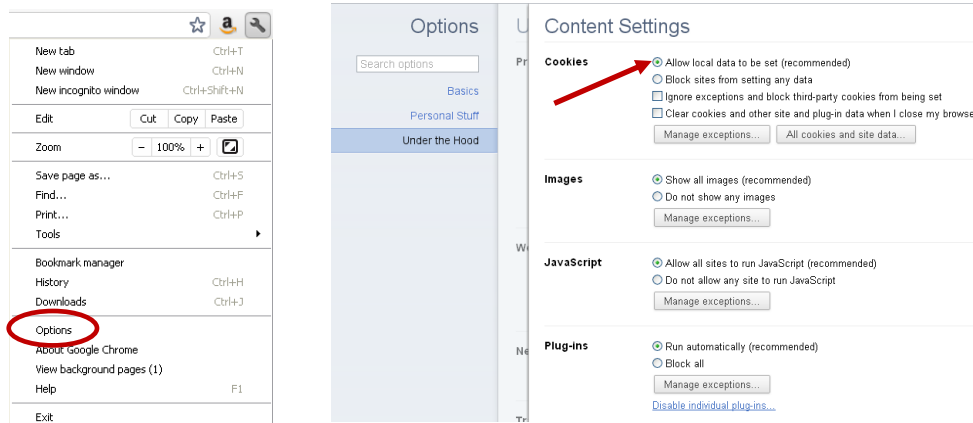
In **Firefox**, select **Tools**, **Options**, then **Privacy**, and change the setting to **Firefox will: Remember history**.



In **Safari**, click the gear icon in the right corner of the browser. Then select **Preferences, Security**, and set **Accept cookies** to either **Always** or **Only from sites I visit**.



In **Google Chrome**, click on the wrench icon in the right corner of the browser, and select **Options**. Then select **Under the Hood**, and under **Privacy, Content Settings**. Set **Cookies** to **Allow local data to be set**.



Need more help? Contact us:

Library 603-427-7618
reference@ccsnh.edu

Help Desk greatbay.edu/helpdesk