

Student Resource Guide

Academic Coaching Support: Our support services at GBCC can help students improve:

- Study skills
 - Test taking skills
 - Time management
 - Overall grade performance
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- Coordinator of Disability Support Services-Karen Frisbie- kfrisbie@ccsnh.edu 603-427-7625
 - Tutor Coordinator- Chrissy Wall- cwall@ccsnh.edu 603- 427-7623
 - Program Recovery Specialist-Jody Mancini- jmancini@ccsnh.edu 603-427-7724
 - International & ESOL/ELL Coordinator- Diana Varga – dvarga@ccsnh.edu 603-427-7626
 - Enrollment & Academic Support Counselor Rochester campus - Jenna Anand- janand@ccsnh.edu 603-427-7771-Tutoring, academic & advising support

Free Tutoring to all GBCC students

- Free tutoring available to all students- <http://greatbay.edu/student-services/tutoring>
- Drop-In Tutoring for Math and Writing available in CAPS-no appointment necessary
- Smarthinking-free online tutoring service available 24/7 to all GBCC students-see quick steps below to use Smarthinking tutoring

Follow these steps to get started:

1. Log in and click on your course in Canvas.
2. Click on the Smarthinking link on the lefthand side of your course home page.
3. Course unavailable? Ask Instructor to publish course.



Smarthinking - Great Bay

No sign-up needed!

Click on Smarthinking whenever you need help!

Who is your Advisor?

- Advising Office is located on the first floor, room 100. Call 603-427-7728 or email greatbayadvising@ccsnh.edu with any questions.
- You can also fill out “Ask an Advisor” form by clicking on the link below-
<https://greatbay.edu/student-services/advising-center/request-appointment>
- Advising Directory link is on the left hand side of the webpage –
<http://greatbay.edu/student-services/advising-and-transfer-center>
- Add/drop form link is below: **be sure to contact your advisor first**
<http://greatbay.edu/sites/default/files/media/Add Drop Form.pdf>
- Flash appointments- <https://www.flashappointments.com>

Degree Works-can be found in SIS

- Provides real-time advice and counsel
- Speeds time to graduation
- Provides intuitive web access to self-service capabilities
- Allows direct access to multiple related services and advice through hyperlinks to catalog information, class schedules, transcripts, help desk services, and FAQs

Financial Resources-

- Financial Aid-located on the 1st floor near the One Stop. Call 603-427-7600 x7501 or email gbFinAid@ccsnh.edu with any questions.
- Scholarship Opportunities- many scholarships can be found on the GBCC website-
<http://greatbay.edu/admissions-aid/financial-aid/scholarships>
- GBCC has an emergency fund -<http://greatbay.edu/node/3512>

If you have received a letter from Financial Aid about doing an appeal-below is the link that explains your next steps:

http://greatbay.edu/sites/default/files/media/FA_SAPFA%20Appeal%20and%20Plan.pdf

How to navigate your way through GBCC Technology

http://greatbay.edu/sites/default/files/media/SIS_EZ_Login_Instructions.pdf

Concerned about your grades?

What is Academic Probation? If your GPA (Grade Point Average) has fallen below the minimum requirement/grades are not strong enough ...you may be in danger of becoming ineligible to keep taking college classes. This could result in being placed on academic probation. **Don't panic!...there is a solution!**

Please contact Jody Mancini with any [questions- Her office is located in CAPS- \[jmancini@ccsnh.edu\]\(mailto:jmancini@ccsnh.edu\)](#) or 603-427-7724

Here is a link to a GPA calculator so you can find out how you are doing each semester

<https://gpacalculator.net/college-gpa-calculator/>

Project Success/Single parent program-

- Project Success is a federally funded program that supports single parents enrolled in a career & technical degree. This funding may be able to provide financial and academic support. The application link is below and can be found on our website:

http://greatbay.edu/sites/default/files/media/project_success_application.pdf

- New Generation-located in Greenland, NH. They help provide a safe shelter for homeless pregnant women and mothers with babies and children

<http://www.newgennh.org/>

Career Resources:

Job board – <http://greatbay.edu/jobs>

Career Center-located in room 208/210 on the 2nd floor in CAPS <http://greatbay.edu/student-services/career-assistance>

GBCC Career Resource Guide-helpful information on career exploration and development, job search resources, internships and more!

http://www.greatbay.edu/sites/default/files/Career%20Resource%20Guide%2005_07_19.pdf



Career Coach is an online tool to browse careers, take assessments to learn about yourself, and get career suggestions based on your interests. This can be found on the front page of the GBCC website. greatbay.emsicc.com



WRNH-(Work Ready New Hampshire)-This program helps you build skills needed for getting, keeping and advancing in your job.

<http://greatbay.edu/courses/business-training/workreadynh->

Security-

Located in the main lobby. The security staff is always available to our students and each GBCC student's safety is important! Please call 603-427-7697 with any questions. Report a safety concern at <http://greatbay.edu/campus-life/campus-safety>

Community Resources –

Learn about many available resources outside of GBCC that may help you to stay enrolled and earn your college degree.

<http://greatbay.edu/student-services/community-resources>