

FAQs For Current GBCC Students – Fall 2020

Updated as of 9.2.2020

Is 100 percent of instruction going to be online? What about labs and clinicals?

As a result of COVID 19, Great Bay Community College will be offering courses with various methods of delivery. Students should check Canvas and emails from their instructors to see how lab and clinical elements of a course will be met. Students with questions can contact their instructors and/or department chair for more information.

As a result of COVID 19, Great Bay Community College will be offering courses with various methods of delivery. Fall 2020 classes will be conducted in the following ways:

Face to Face: Courses that will meet at Great Bay, or partner satellite location, in person.

Online 100%: Courses that do not physically meet during the semester. All instruction takes place in a non-scheduled online environment.

Online REMOTE: For these courses you must be online at scheduled times and days(s).

Hybrid (3 Types):

1. **Traditional:** Course meets partially on campus and work is also done online at a non-scheduled time.
2. **Scheduled:** Course meets partially on campus and meets partially Online Remote at a scheduled time.
3. **Full Remote:** Course meets at a scheduled time Online Remote, and work is done online (non-scheduled).

For a full list of Fall 2020 courses and up-to-the-minute schedules, visit: [Course Schedule / Offerings](#).

Since I cannot meet with my instructor in person, what should I do if I do not hear from my instructor?

You can contact your instructor via email or on [Canvas](#).

How can I get academic advising?

The Advising and Transfer Center is fully operational by working remotely. Please email them at greatbayadvising@ccsnh.edu or call 603.427.7728.

How can I get access to tutoring?

Tutoring is online and is available in various formats. Submit tutor requests online: [Tutoring Appointment Request](#), and you will hear from CAPS staff to review the available options. Information on online tutoring is available through CAPS. Questions can be sent to greatbaycaps@ccsnh.edu.

I am on a payment plan. Will there be the option to make adjustments to my payment schedule?

The Business Office at each college will work with students who are on payment plans who may be unable to make payments on time due to job loss etc. The most important thing to do is to communicate with the Registrar. CCSNH colleges understand that this situation is unprecedented and will work with students on an individual basis to set up new payment plans. The business office at Great Bay can be reached at gbbusinessoffice@ccsnh.edu.

How will financial aid be affected?

College officials are reviewing recently issued guidance from the U.S. Department of Education and the Department of Veteran Affairs. Please refer back to this page for updates. For information from the US Department of Education, please see <https://studentaid.gov/announcements-events/coronavirus>.

***For new information on financial assistance visit [GOFERR TUITION ASSISTANCE](#).**

How can I access course material like textbooks?

Access to college bookstores are online, with free shipment for spring semester textbooks and course materials. You can access your college bookstore at these links: GBCC: www.greatbay.bkstr.com. Contact the bookstore via email at greatbaybookstore@ccsnh.edu.

You should purchase textbooks and course materials prior to the start of classes online or you may make arrangements with the bookstore for curbside pick-up by calling 603-427-0891 or emailing greatbay@bkstr.com. When purchasing books, please make note of shipping timeframes and consider curbside pick-up to ensure that you have the materials for the start of classes.

What if I don't have WiFi or enough data to complete my assignments, or the right kind of equipment?

If you do not have the right kind of computing equipment or if you do not have Internet access, please work with your instructor to make alternative arrangements. We encourage you to avail yourself of these resources, being mindful of appropriate social distancing orders as put forward by the State of New Hampshire. The Help Desk is operating remotely during this time. Contact www.greatbay.edu/helpdesk.

How do I access library resources?

The GBCC's physical Library is closed, but remote support is being offered. All electronic resources are available, as always, through <https://greatbay.edu/library>. One-on-one research and citation support is being offered through phone and Zoom (phone or video) support. To get help or have questions answered, email reference@ccsnh.edu.

I am a Running Start student. Will I still earn college credit for my course?

We are working with high school teachers who teach Running Start courses to make sure course outcomes are met and college credit can be awarded.

Are sporting events and practices happening this semester?

Yes, GBCC Athletic teams will have opportunities to practice in the Fall and some sports will have the opportunity to compete. The program will begin by focusing on individual and small group workouts.

What does this mean for my eligibility?

Please contact Athletic Director, Brian Scott at bscott@ccsnh.edu with specific eligibility questions. We have a lot more flexibility with eligibility this year. Students do not need to be enrolled in 12 credits to be eligible to participate in Athletics. Also, the USCAA has announced that the 2020-2021 academic year will not count as a season of competition. Please discuss your situation with your coach or the Athletic Director.